

HOW A MAJOR U.S. TELECOM COMPANY TRANSFORMED FIELD OPERATIONS WITH GETAC

Getac

GETAC K120 & B360



WHY GETAC?

Excellent Low TCO:

Getac computers deliver excellent total cost of ownership (TCO) with extensive product lifecycles that minimize disruption and enhance productivity.

Comprehensive Customer Support:

Getac customers benefit from robust engineering services and customer support.

Industry-Leading Warranty: Getac offers a three-year bumper-to-bumper warranty, including accidental damage coverage.

CONTACT US



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GETAC USE CASE

A nationwide telecommunications leader tasked with expanding critical fiber infrastructure was facing mounting delays and productivity loss due to unreliable field devices. Construction and engineering teams operating in harsh, outdoor environments—digging trenches, surveying grids, and installing fiber lines—were working with outdated laptops and tablets that simply couldn't keep up. Frequent failures, limited battery life, and slow, 2–3-week repair turnarounds left teams idle and costs soaring. In an industry where every truck roll counts, the company needed a rugged, responsive solution that could eliminate downtime and support rapid deployment at scale.

The answer came in the form of 11,000 Getac K120 fully rugged tablets for engineering teams and 8,000 B360 fully rugged laptops for construction crews. These devices transformed frontline operations with hot-swappable batteries, sunlight-readable LumiBond displays, and sub-1% failure rates. Field teams now survey terrain, overlay GIS maps, access CAD files, and document site progress in real time—all without interruption. With repair cycles reduced to under 72 hours, the organization eliminated costly delays, improved uptime, and empowered its teams to drive projects forward with confidence. This wasn't just a tech upgrade—it was a high-impact operational overhaul, made possible by Getac's rugged reliability and industry-leading support.

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K120 FULLY RUGGED TABLET



Built for field service professionals, the Getac K120 boosts productivity with a versatile handle, backlit keyboard, and rugged design ready for any environment.

FIRST-CLASS PERFORMANCE

The K120 is equipped with the latest 13th Gen Intel® Core™ i5/i7 processor and Intel® Iris® Xe Graphics for high-speed performance. This powerful combo ensures smooth multitasking and reliable operation in the most demanding field environments.

PURPOSE-BUILT RUGGED

The K120 fully rugged tablet represents Getac's dedication to durability and field-ready design. Certified to MIL-STD-810H and MIL-STD-461G with IP66 ingress protection, it withstands drops up to 6ft and temperatures from -29°C to 63°C (-20°F to 145°F). The K120 also offers optional ANSI/UL 12.12.01 certification for use in Class 1 Division 2 hazardous locations.

SECURITY REDEFINED

The K120 offers a robust set of TPM 2.0 and optional Intel® vPro® security features to protect sensitive data and access credentials. Multi-factor authentication options include a smart card reader, fingerprint scanner, HF RFID reader, and optional Windows Hello face-authentication via a 5MP front camera.

SEAMLESS CONNECTIVITY

The K120 features Intel® Wi-Fi 6E, Bluetooth 5.3, and optional 4G LTE for fast, low-latency connectivity in both urban and remote areas. Optional 5G Sub-6, discrete GPS, and Thunderbolt™ 4 expand its communication and data transfer capabilities.



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B360 FULLY RUGGED LAPTOP

Combining a super-bright screen with advanced computing and connectivity, the B360 fully rugged laptop raises the bar for mobile productivity regardless of how challenging the conditions become.



FIRST-CLASS PERFORMANCE

The Getac B360 is a high-performance fully-rugged laptop designed for demanding tasks and AI-driven applications. It offers fast processing, advanced graphics, and enhanced responsiveness, along with a bright, sunlight-readable display and secure removable storage. Its durable, compact

PURPOSE-BUILT RUGGED

The Getac B360 is built for extreme environments, withstanding rain, dust, shock, vibration, and operating in temperatures ranging from -29°C to +63°C (-20°F to 145°F). It meets military-grade and ingress protection standards and can survive a 6-foot drop while in use. Optional certifications include salt fog resistance and intrinsic safety for hazardous locations. Designed for reliability, it helps reduce downtime in the most demanding conditions.



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SECURITY REDEFINED

Starting at 2.32kg (5.11 lbs), the B360 delivers exceptional rugged flagship mobility that makes it easy to carry, store in a compartment, or mount safely in a vehicle. Its rounded corners make in-cabin use safe and convenient, and yet the device's simple docking connection allows for further I/O port expansion and replication when using its purpose designed docking stations, cradles, and carrying solutions.

RUGGED MOBILITY

The Getac B360 is designed for fast, reliable field communication, supporting real-time information exchange essential for project coordination and workforce management. It offers optional 4G LTE or 5G connectivity with integrated GPS to ensure seamless field operations.

