

HOW A NORTHEAST POLICE DEPARTMENT FIXED BODY CAMERA RELIABILITY WITH GETAC VIDEO SOLUTIONS



WHY GETAC?

Excellent Low TCO:

Getac computers deliver excellent total cost of ownership (TCO) with extensive product lifecycles that minimize disruption and enhance productivity.

Comprehensive Customer Support:

Getac customers benefit from robust engineering services and customer support.

Industry-Leading Warranty:

Getac video hardware is available with up to a five-year limited warranty for defects in materials and workmanship.



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GETAC USE CASE

A mid-size municipal police department in the Northeast was running a body-worn and in-car video system that failed on the calls that mattered most. Cameras buffered and froze mid-incident, batteries died before end of watch, support tickets lingered and came back unresolved, and redaction ran so slowly that every discovery and FOIA request turned into overtime. For a department already under public scrutiny, a system that unreliable was a standing legal and reputational liability, and officers had stopped trusting the gear to record when a situation went sideways.

The department replaced it with Getac Video Solutions on a single platform: BC-04 4K body-worn cameras, a Gen3 in-car system with dual 4K front coverage and infrared rear visibility, and Redaction. Recording now holds continuously through critical moments, batteries last a full shift, support answers with people who understand police work, and redaction clears in a fraction of the time. The department closed its in-car visibility gaps, cut disclosure turnaround for discovery and FOIA, and consolidated three systems into one, backed by a single accountable vendor and a five-year warranty. It went from a system it fought every shift to one it no longer has to think about.

Getac

BC-04

4K UHD RUGGED BODY-WORN CAMERA

Built for public safety field operations, the Getac BC-04 delivers clear video capture, real-time connectivity, rugged reliability, and intuitive evidence tagging for officers working in demanding environments.



CLEAR VIDEO CAPTURE

The BC-04 delivers 4K UHD video with HDR encoding for clear, detailed footage in changing light conditions. With 128GB of built-in storage and more than 12 hours of recording time, it is built to capture the full shift. A wide field of view helps capture more of the scene as events unfold.

PURPOSE-BUILT RUGGED

The BC-04 is MIL-STD-810H and IP67 certified, with resistance to vibration, submersion, extreme temperatures, and drops up to 6 feet. It is built for public safety environments where standard devices are not enough.

FIELD-READY CONNECTIVITY

Dual SIM card slots support easy switching between public safety networks, while Wi-Fi, Bluetooth, GPS, and optional 4G LTE help keep officers connected in the field. Live streaming and real-time geolocation give command staff better visibility when it matters most.

INTUITIVE EVIDENCE CAPTURE

The rotating click wheel allows officers to quickly tag footage into predefined video types, while the OLED display shows recording status, upload status, battery life, date, time, user ID, and more, even in dark conditions.



SCAN TO LEARN MORE
ABOUT THE GETAC BC-04
4K UHD RUGGED
BODY-WORN CAMERA

